

**PAPER 4 LISTENING** (approximately 40 minutes)

**Part 1**

You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

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**Extract One**

You hear part of an interview with a woman who works in retail management.

- 1 How does the woman feel now about her first job in retailing?
  - A pleased by the way she handled the staff
  - B confident that it gave her a good start
  - C relaxed about the mistakes she made
  
- 2 What is the woman advised to do next?
  - A reflect on her skills
  - B volunteer for extra work
  - C discuss her situation with her boss

**Extract Two**

You overhear a woman telling a friend a story about a swan.

- 3 What problem did the woman have with the swan?
  - A She misunderstood its intentions.
  - B She underestimated the speed of its approach.
  - C She failed to realise the consequences of disturbing it.
  
- 4 What is the man's reaction to the story?
  - A He feels he would have handled the situation better.
  - B He is unconvinced by the woman's version of events.
  - C He fails to see quite how serious the problem was.

**Extract Three**

You hear part of an interview with Bruce Loader, a successful businessman who is talking about his early life.

- 5** Why did Bruce decide to give up the idea of studying art?
- A** He failed to gain a place at art college.
  - B** He became tired of doing representational art.
  - C** He was persuaded that he could not realise his ambition.
- 6** What was his father's reaction to Bruce's decision?
- A** He was anxious to discuss alternative employment options.
  - B** He was angry that a good opportunity had been wasted.
  - C** He was dismissive of the advantages of higher education.